



Privacy Policy

Our contact details

Name: Eclipse Technical Services Ltd

Address: 30 Durham Road, London. SW20 0TW

Phone Number:

E-mail: info@eclipsets.co.uk

The type of personal information we collect

This is information about you that you give us by filling in forms on our site <http://www.eclipsets.co.uk> and other group websites or by corresponding with us by phone, email, in person or other methods. It includes information you provide when enquiring about our services, and/or engaging us to provide services. The information you give us may include your name, company, address, email address and phone number or other specific information which is relevant to our services and our business relationship

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

Our policy is to collect no personal information about you when you visit eclipsets.co.uk or other group websites, unless you affirmatively choose to make such information available to us. When you visit the eclipsets.co.uk website or other group websites, the web server automatically recognises and logs the Internet domain, the IP address from where you accessed the site, browser details, time details, files accessed, server response codes, operating system and platform. This information does not result in the identification of your personal email address or other personal information. This is done so that the content of the site can be improved, and your personal information is not identified.

If you choose to share personal information, by such means as filling out a web form or emailing us with personal information, the information will not be disclosed to third parties, unless required by law or with your express permission



What we do with the information we gather.

We require this information to understand your requirements and provide you with a better service, and possibly for the following reasons:

- To improve our services
- To individuals who opt into marketing communications to advise of other services that should be of value or similar communications
- To carry out our obligations arising from any subsequent contract between Eclipse Technical Services Ltd and you

How we store your personal information

We will hold the information for any processing required for any contract we have with you and for a reasonable period thereafter. We review personal information held on a periodic basis and delete information which we assess will no longer be required for any future dealings between you and us.

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.



You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at info@eclipsets.co.uk if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at info@eclipsets.co.uk

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>